



सत्यमेव जयते

ಭಾರತ ಸರ್ಕಾರ
ವಾಣಿಜ್ಯ ವಿಭಾಗ
ವಾಣಿಜ್ಯ ಮತ್ತು ಕೈಗಾರಿಕಾ ಮಂತ್ರಾಲಯ
ಹೆಚ್ಚುವರಿಮಹಾ ನಿರ್ದೇಶಕರು ವಿದೇಶಿ ವ್ಯಾಪಾರ

भारत सरकार
वाणिज्य विभाग
वाणिज्य एवं उद्योग मंत्रालय
अपर महानिदेशक विदेश व्यापार

GOVERNMENT OF INDIA
DEPT. OF COMMERCE
MINISTRY OF COMMERCE AND INDUSTRY
ADDITIONAL DIRECTOR GENERAL OF FOREIGN TRADE

೨ನೇ ಮಹಡಿ, ಕೇಂದ್ರೀಯ ಸದನ, ಸಿ ಮತ್ತು ಇ ವಿಂಗ್, ೧೭ನೇ ಮುಖ್ಯ ರಸ್ತೆ, ಕೋರಮಂಗಲ ೨ನೇ ಬ್ಲಾಕ್, ಬೆಂಗಳೂರು - ೫೬೦ ೦೩೪
छठा तल, सी और ई खण्ड, केन्द्रीय सदन, १७ मैन रोड, कोरमंगला द्वितीय ब्लॉक, बेंगलुरु - ५६० ०३४
KENDRIYA SADAN, 6th FLOOR, C & E WING, 17th MAIN ROAD, KORAMANGALA 2nd BLOCK, BENGALURU - 560 034

Trade Notice 4 dated 12.12.2022

To,

All members of Trade and Industry.

Subject: Regarding effective redressal of issues/queries of members of Trade and Industry.

As part of the Digital India programme and for ease of doing business, reducing transaction cost/time, the DGFT Organisation has undertaken many EDI initiatives to revamp the public services delivery in a more effective and efficient manner. RA Bengaluru has also implemented initiatives as below,

- A. Permanent web link for Video Conference (VC): a faceless forum to interact with the RA Bangalore Officials, while minimising person-to-person physical interactions,
 - B. Encouraging communications to this office by members of Trade and Industry through emails so that the issues may be monitored and addressed in a formal and effective manner.
2. It is noted that the issues/references made to this office often lack the details like application details, file number, sender details etc. Further, references are also made from random email ids (not company/registered (registered email id in application/IEC) email id) seeking the status of applications made/benefits obtained by firms.
 3. Many of the firms have also expressed ignorance of sending such emails. It appears that unknown entities are also sending emails to obtain information about the application/cases of certain firms for reasons not known.
 4. The members of Trade and Industry are therefore requested to kindly share/convey their issues/references through company/registered (registered email id in application/IEC) email id. The facility of daily VC may also be availed.

This is issued with the approval of the Competent Authority.

Pravin Nalawade
Deputy Director General of Foreign Trade
For Joint Director General of Foreign Trade, Bangalore

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To PS section,
To Computer Section to publish on Notice Board and website